

*Brady Industries, Inc.
Las Vegas, Nevada*

October 16, 2012

Agenda

Welcome and Introductions	8:30 am – 8:50 am
<i>Jackie Buttaccio, BSHSM, CPHQ</i> <i>Quality Improvement Manager, HealthInsight</i>	
Are Readmissions Really a Problem?	8:50 am – 9:20 am
<ul style="list-style-type: none">• Why It's Important• Upstream & Downstream Trends <i>Jackie Buttaccio, BSHSM, CPHQ</i> <i>Quality Improvement Manager, HealthInsight</i>	
Tools for Patient Engagement Across All Settings	9:20 am – 10:00 am
<ul style="list-style-type: none">• Teach Back• Medication Optimization• End of Life Planning <i>Alison Shipley</i> <i>Project Coordinator, HealthInsight</i>	
Tools for Communication Across Settings	10:00 am – 10:45 am
<ul style="list-style-type: none">• SBAR• POLST• HealthIE Nevada <i>Donna S. Thorson, MS, CPHQ</i> <i>Project Coordinator, HealthInsight</i>	
Break	10:45 am – 11:05 am
Local Success Stories of Implementation	
<ul style="list-style-type: none">• Discharge Center <i>Dignity Health</i>	11:05am – 11:25am
<ul style="list-style-type: none">• Community Health Initiative Network (CHIN) <i>Janet Wheble, PA</i>	11:25am - 11:45am
No Place Like Home	11:45 am – 11:55 am
<i>Leslie C. Smith, JD, MPH</i> <i>Project Coordinator, HealthInsight</i>	
Wrap-Up	11:55am – 12:00pm
<i>Jackie Buttaccio, BSHSM, CPHQ</i> <i>Quality Improvement Manager, HealthInsight</i>	